(b)(6)

APR 28 2011

Dear (b)(6)

This is to respond to your August 10, 2010, complaint form sent to the U.S. Department of Education, Family Policy Compliance Office (FPCO) in which you express concerns that (b)(6) University (University) violated rights afforded you under the Family Educational Rights and Privacy Act (FERPA). 20 U.S.C. § 1232; 34 CFR § 99. This also confirms our telephone conversation of December 8, 2010, that the Office would not initiate an investigation of your allegations. FPCO administers FERPA, which affords parents and eligible students certain rights pertaining to education records.

FERPA provides that an educational agency or institution that receives U.S. Department of Education funds may not have a policy or practice of denying parents or eligible students the right to:

- Inspect and review education records (34 CFR § 99.10);
- Seek to amend education records (34 CFR §§ 99.20, 99.21, and 99.22); or
- Consent to the disclosure of personally identifiable information from education records except as specified by law (34 CFR §§ 99.30 and 99.31).

The term "education records" is defined as those records that are directly related to a student and which are maintained by an educational agency or institution or by a party acting for the agency or institution. You may review the FERPA Guidance Document for Eligible Students on our website at http://www2.ed.gov/policy/gen/guid/fpco/ferpa/students.html. You may also find more information regarding FERPA on our website at http://www2.ed.gov/policy/gen/guid/fpco/index.html.

You assert that the above educational agency or institution did not comply with one of the following provisions of FERPA:

____ **FERPA's access provision.** The school did not provide you access to your child's or your education records within 45 days of your request.

__X__ **FERPA's disclosure provision.** The school improperly disclosed information from your child's or your education records.

____ **FERPA's amendment provision.** The school has refused to amend your child's or your education records per your request and not provided you with an opportunity for a hearing on the disputed education records.

Based on the information you provided FPCO, we are unable to investigate your allegation(s) for the following reason(s):

____ Your complaint is untimely. A complaint must be received by FPCO within 180 days of the date of the alleged violation or of the date which the complainant knew or reasonably should have known of the alleged violation.

____ While FERPA requires that a parent or eligible student be provided an opportunity to inspect and review education records, the law would only require that a school provide a copy of the records or make other arrangements for inspection of the records if certain circumstances exist.

__X__ FERPA permits educational agencies and institutions to disclose education records to school officials with legitimate educational interest and other specified parties without consent. (See page 3 of the guidance document on our website.)

____ Requests to modify a grade, opinions in education records, and other substantive decisions are not subject to FERPA's amendment provision.

For further information regarding issues which you believe may be addressed by the U. S. Department of Education, you may contact the Department via our toll-free telephone number at 1-800-USA-LEARN (800-872-5327).

Sincerely,

Kathleen M. Wolan
Program Analyst
Family Policy Compliance Office